

## **Manufacturing Advisory Service Workshops**

These practical workshops are delivered by MAS manufacturing specialists and are designed to equip you with the tools you need to mobilise your workforce and build a more competitive business. Delegates must register for workshops prior to the event.

### **Session 1 - 10.30**

#### **A – Looking to the future**

*Chris Lakin, formerly Manufacturing Improvements, DuPont SA*

The recession forced many manufacturers into fire-fighting mode and into aggressive measures to ensure survival. Green shoots of recovery are now appearing in the economic landscape.

The workshop will look at what the emerging environment demands from manufacturers by exploring the experiences of DuPont-Sabancı from its polyester plants in the UK and Turkey following the last recession.

Formerly owned by ICI (the one time chemical giant) the manufacturing plants in the North East England were forced into radical cost reductions when markets collapsed. Though this strategy did deliver some short term benefits in the medium term the real outcome was deteriorating productivity, decreasing Uptime, poor product quality, increasing Unit Costs, unreliable supply and poor morale - precisely the wrong position to be in as the markets started to improve!

The workshop will look at:

- Aligning the organisation on what really counts
- The link between reliability improvement and safety
- Why organisational capability must be addressed
- The leadership role

#### **B – Organisational Transformation: The Culture / Performance Balance**

*Ann Mulhaney, Managing Director, M-Prove Ltd, Consultant, Coach and Training Provider*

How do you build a culture of engaged and committed employees? How do you improve (or at least maintain) culture whilst driving performance improvements? What is the role of leadership in the transformation process?

Organisational transformation is never easy at the best of times and tends to fail much more often than it succeeds. To manage any change programme a planned, structured and engagement approach is needed – the workshop will take delegates through the building blocks for leading change and discuss the importance of participation, creativity and coaching. Ann will help participants take their first steps by developing a strategic action plan for change.

### **Session 2 - 11.45**

#### **C – Strategy for success**

*Julie Gledhill, Process Improvement Practitioner, MAS NW (on secondment from Production Systems Manager role at Jaguar Land Rover, Halewood) and Phil Round, Training Manager Jaguar Land Rover, Halewood*

Why do some improvement initiatives fail? How can you ensure an operational excellence strategy works for your organisation? This session will talk about the factors critical to achieving operational excellence and the pitfalls that should be avoided.

## **D – Value stream mapping - is your organisation aligned to perform for the future?**

*Jeff Wall, Manufacturing Supply Chain Manager & Chris Round, Manufacturing Improvements Manager, Partylite*

The workshop focuses on value stream mapping to align businesses around the needs of their customers. Policy deployment can then be used to manage a structured pathway to achieve your future state vision – find out how at the workshop.

*Partylite, Barrow in Furness, is a multi-million pound company that manufactures and distribute scented candles and accessories across Europe.*

*The company decided to use the tried and tested Value Stream Mapping approach to identify improvement opportunities across its business. The result of this has been the development and deployment of a wide-reaching business improvement plan, and such is the company's commitment to change, it has reorganised itself to support continuous improvement.*

*As part of the lean leadership training, Partylite were introduced to the Policy Deployment methodology, used to focus an entire organisation on the "important few" business improvement initiatives. Partylite has adopted the methodology to cascade the improvement plans through all levels of the company, ensuring that all levels of the company are contributing towards the "important few" and that progress is reported and actions taken to support the achievement of goals.*