



## Principles of Operational Excellence and Assessment



**OPPORTUNITY**

**A two day - interactive workshop:**

Monday 15th March: 10:00 – 17:30\*

Tuesday 16th March: 08:30 – 16:00

**Venue:** Manchester United Football Club

**Maximum Size:** 30 delegates

The Shingo Prize Model and Business Guidelines have been developed to provide companies with a blueprint for lean transformation and attaining operational excellence that will drive an organisation through the levels of transformation and will build a solid foundation for deep cultural change.

The Principles of Operational Excellence and Assessment Workshop (formerly Shingo 101) will show participants how to use the assessment methodology to drive transformation and how to present and substantiate their achievements and business results. Participants will also receive guidance and training on internal self-assessment.

\*Includes informal Shingo networking dinner 19:00-21:00

**What**

Workshop participants will gain an understanding of The Shingo Model and the underlying principles behind The Shingo Prize philosophy and approach. They will learn and gain experience in aligning their organisational principles and core values with business systems. There will be group activities that help develop skills in assessing alignment, and also how to address misalignments by embedding lean principles into work and management systems. In addition, participants will develop a comprehensive working knowledge of The Shingo Prize Guidelines which includes the criteria and methods for assessment of the progress an organisation has made in its lean transformation. By completing this training, participants will learn how to use The Shingo Model and Guidelines to complete internal self-assessment that will clearly identify areas for focus and improvement in the entire organisation.



## Why

This workshop will teach you:

- The unique capacity of The Shingo Prize Model to guide and drive a lean transformation
- How to improve your company's core business processes
- How to use The Shingo Prize Model as a benchmark
- How to prepare and challenge for The Shingo Prize
- How to reflect your organisation properly

## Who

The workshop is relevant to all those involved in driving a lean transformation, at every level in the organisation:

- Executive leadership, CEOs and directors
- General managers, department managers, plant managers, team members of various departments, including materials, quality, and engineering
- Improvement champions, team leaders and team members
- Administrative management, team leaders and staff
- Sales, customer relations, supplier management, team leaders and staff
- Individuals looking to become qualified as Shingo Prize examiners
- All those who want to use the Shingo Prize model to drive lean transformation and results in their organisation

## Comments from previous workshop attendees:

"The workshop gave us an understanding of the principles, systems and tools of lean and their relationship and impact on the success of a lean transformation"

Lean Business Manager, Ministry of Justice

"Excellent to see where our company can go next with our culture programme and how we can become principle focused not just lean tool focused"

Factory Manager, PZ Cussons

"This will help to form strategy of where lean and company objectives fit together"

Group Operations Director, Bausch & Lomb

## Past Attendees include:

- Airbus
- BAE Systems
- Department for Work and Pensions
- Harmac Medical Products
- Kerry Foods Ltd
- Ministry of Justice
- Novartis Pharma AG
- Piramal Healthcare
- Siemens AG
- Wyeth Medical

### Agenda - Day One\*

10:00 - 11:30	The Shingo Prize context, enablers, continuous improvement
11:30 - 11:45	Break
11:45 - 13:00	Continuous Improvement
13:00 - 13:30	Lunch
13:30 - 15:10	Enterprise thinking in a global environment, business results
15:10 - 15:30	Break
15:30 - 17:30	Case study: enablers
19:00 - 21:00	Informal networking dinner

### Agenda - Day Two\*

08:00 - 10:30	Case study: Continuous improvement
10:30 - 10:45	Break
10:45 - 12:30	Case study: enterprise thinking, results
12:30 - 13:00	Lunch
13:00 - 14:40	Achievement report writing
14:40 - 15:30	Fundamentals of the site examination process

\* Indicative agenda - may be subject to change

## Public workshop fees:

The workshop fee is £800 plus VAT per person  
Group discounts: 15% for 5 or more (Achievement Reports are more than a one-person task).

## Accommodation:

The speaker and delegate hotel is the Manchester Old Trafford Premier Inn, located next to Manchester United Football Club. Accommodation costs are NOT included in the workshop fee.

## In-company workshop fees:

20% discount for all participants based on a minimum class size of 15. The company provides the training facility, refreshments and meals.

Telephone Lisa Holmes or Sam Lovett on +44 (0)161 875 2525 for information regarding delegate fees and booking.