

Lean Healthcare Champion



OPPORTUNITY

The Lean Healthcare Champion programme gives healthcare providers the internal capability and skills to drive real change and establish sustainable improvements in patient care and operational efficiency. Lean is founded on the principles of the Toyota Production System, which has revolutionised manufacturing processes and is now being adopted by leading healthcare providers around the world. The focus of the course is on developing service improvement champions who will lead and maintain a lean transformation programme in a healthcare environment. Delivered in a working NHS hospital by some of the UK's foremost lean practitioners this course gives first hand experience of lean implementation by healthcare professionals.

Improve

- Management of patient flow and demand
- Organisational and process efficiency
- Clinician utilisation
- Patient experience
- Staff morale and performance
- Quality of service
- Patient outcomes

Reduce

- Costs
- Patient waiting times - 18 week and 4 hour targets
- Errors in testing and treatment
- Waste – time and resources
- Delays in diagnosis, treatment and discharge

What

A practical, hands-on programme focused on raising efficiency, eliminating waste and improving patient care across a healthcare organisation.

Topics covered include:

- Lean thinking and awareness
- Value stream mapping
- Layout and workplace design
- 5S and Total Productive Maintenance
- Process mapping
- Rapid improvement events
- Scheduling
- Supply chain optimisation
- Lean implementation roadmap

Why

Lean principles and tools have been successfully applied to healthcare organisations around the world significantly reducing costs and at the same time improving patient care.

- Quick and simple path to rapidly improve healthcare delivery
- Delivered by some of Britain's foremost experts in lean healthcare
- Provides comprehensive training in lean tools and techniques for immediate implementation
- Delivered in a working NHS hospital – first hand experience of lean implementation by healthcare professionals
- 100% relevant to the specific issues that delegates face every day in their workplace

Who

Healthcare professionals who want to make improvements for their patients and staff

- Previous delegates have included: General managers, departmental managers, ward managers, clinicians, improvement programme managers and support staff

How

- A hands-on programme delivering practical lean tools and techniques that can be immediately applied at work
- 11 days delivered one day per week for 11 weeks
- “Learn by doing and seeing” – practical workshops combined with in-hospital activities
- Case studies of successful implementation of lean in healthcare organisations
- See the theory work in practice with a visit to a world class manufacturer

Further Development

- An optional in-work improvement project with expert mentoring is available to reinforce the learned theory.
- Learning supports NHS Knowledge and Skills Framework (KSF)



COURSE FEES

£2,970 plus VAT